

WARRANTY

Biotec, Proma, and Royal Products

Effective June 1, 2011

The products in this catalog are warranted to be free from defects in material or workmanship as described below. The manufacturer's sole responsibility under this warranty shall be to repair or replace any part which the manufacturer has deemed to be defective. Labor charges, incidental or consequential damages are specifically excluded. The warranty is conditioned upon proper installation and maintenance by an authorized dealer. Freight charges for returned items are the responsibility of the customer. This warranty specifically excludes damage caused by abuse, misuse, freight damage, field alteration, misapplication, or acts of God. This warranty does not cover damage resulting from the application of disinfecting or sterilizing chemicals or procedures.

Normal wear and standard service items are excluded from this warranty.

NO OTHER WARRANTIES AS TO MERCHANTABILITY, FITNESS FOR USE, OR OTHERWISE ARE MADE.

- **Dental Chairs and Stools**

All dental chairs and stools manufactured by Royal Dental Manufacturing are warranted for five (5) years from the date of shipment. Standard upholstery is warranted to be free of defects in workmanship for one (1) year from the date of shipment.

- **Dental Units**

All dental units manufactured by Proma Incorporated and Biotec Incorporated are warranted for five (5) years from the date of shipment. Piston-operated Pinch Valves on Proma units sold after March 1, 2003 have a lifetime warranty*.

- **Dental Lights**

All dental lights manufactured by Proma Incorporated are warranted for five (5) years from the date of shipment.

- **Cabinetry**

All cabinetry products manufactured by Biotec Incorporated are warranted for two (2) years from the date of shipment.

Exclusions

- Accessory items not manufactured by Biotec, Proma, or Royal are excluded from this warranty. Warranties for these items are the responsibility of the OEM manufacturer.
- Replacement parts purchased from Biotec, Proma, and Royal are subject to a 90 day warranty.
- Light bulbs, fiber optic tubings, handpiece tubings, o-rings, stool casters, and light lens covers are considered to be normal service items.

Orders

All orders must be placed through an authorized Royal Dental Dealer and are subject to acceptance by the manufacturer. Royal Dental sells only through dealers who have demonstrated an ability to display, install and service our products effectively. Royal Dental has a vendor-vendee relationship with its dealers and sales are on an order-by-order basis.

Terms

Prices shown are suggested retail. Prices are F.O.B. plant of manufacture. Prices are subject to change without notice. Minimum order is \$35.00. Payment Terms are net 30 days from invoice.

Shipping

Inspect all goods immediately upon receipt. Claims for shipping damages must be filed with the carrier by the receiver. All common carrier shipments will be sent collect. Parcel Post and UPS packages will be sent prepaid with shipping charges added to the invoice.

Product

We reserve the right to modify or improve products as designs and materials change.

Returned Goods

Goods returned for credit must have prior factory authorization. Returned items are to be shipped prepaid and will be subject to a minimum 15% restocking / handling charge (\$21.00 minimum). Non-standard, damaged, used or obsolete products may not be returned.

* To the Original Owner