

PROBLEM: No Picture
Make sure green pilot light is on when you turn on monitor.

POSSIBLE SOURCE:

No Power to the Power Supply.
No Power from Power Sources.

SOLUTION: Check power supply and power source. If you still do not have green monitor light, return for repair.

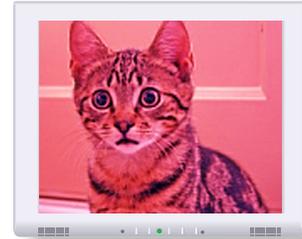


PROBLEM: No Signal Message
When you turn on monitor and it reads "No Signal". The monitor is not getting a signal it recognizes.

POSSIBLE SOURCE:

Computer is in Screen Saver Mode.

SOLUTION: Make sure your "Screen Saver Mode" on the computer is disabled. If the Green Pilot Light is on and no messages appear, Monitor needs to be repaired.

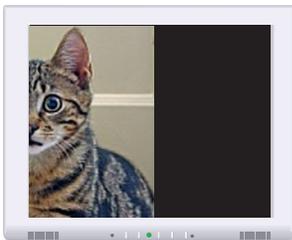


PROBLEM: Picture has a Blue, Green or Red Tint.

POSSIBLE SOURCE:

Cable or Pin problem.

SOLUTION: Make sure the pins in all the plugs are straight.



PROBLEM: The Picture is Off Center.

POSSIBLE SOURCE:

Screen Display is not calibrated.

SOLUTION: Push the main OSD (On Screen Display) go to "display adjustment. Change the vertical and horizontal positions.

Push "auto" button.



PROBLEM: Flickering or Distorted Picture.

POSSIBLE SOURCE:

Loose cable connections.

SOLUTION: Check all the connections and cables. If above does not work, monitor needs to be repaired.



PROBLEM: The Color is not Quite Right.

POSSIBLE SOURCE:

Color Temperature is not adjusted.

SOLUTION: Go to OSD (On Screen Display), Pick Color Temperature and change settings until right picture appears.

In video mode, you may change the Hue settings.

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PROBLEM: The Monitor keeps resetting itself.

POSSIBLE SOURCE:

SOLUTION: Send monitor in for repair.



PROBLEM: The Power Button is unresponsive when pushing on and off.

POSSIBLE SOURCE:

SOLUTION: Send monitor in for repair.



PROBLEM: A Message on the Monitor Says "Out Of Range."

POSSIBLE SOURCE:

Inproper Coaxial connection.

SOLUTION: Make sure the coaxial cable is hooked and there is a signal.

Unplug the 12 volt power signal and plug it back in. The will reset the input sensor.



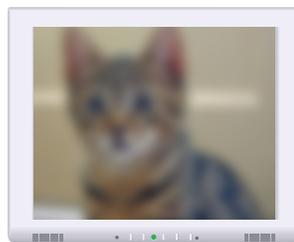
PROBLEM: When in TV Mode, Screen is Blue for All Channels.

POSSIBLE SOURCE:

Inproper Terminal Connections.

SOLUTION:

Check Terminal Connections.



PROBLEM: TV has Fuzzy Picture on Some Channels.

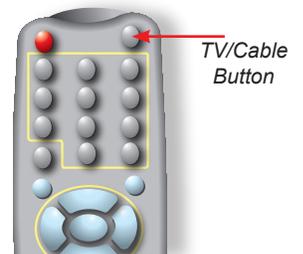
POSSIBLE SOURCE:

Tuner not set to proper system.

SOLUTION:

Find out from the cable company what system they are using.

There are 3 kinds: Cable, HRC and IRC.



On the remote control toggle the top right button "TV/Cable" until the symbol for the right system appears in the top right hand corner, push the "scan" button then the monitor will scan all 125 channels.

If you cannot find out from the cable company just try each mode, one at a time to see which achieves the best results.

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PROBLEM: Too much glare on the monitor screen from the operator lights.

POSSIBLE SOURCE: Glass screen on monitor gives a very crisp picture and is resistant to wipe down with disinfectants; however, it is more apt to reflect operator lighting than matte surface monitor screens.

SOLUTION: Use anti-glare screens.

Recommended: Photodon-LCD Anti-Glare Film.

Exorvision 17" Monitor
dimensions: 13.25" x 10.63"



PROBLEM: "Ghosting" or "Shadowing" when using VGA/computer mode.

POSSIBLE SOURCE: VGA cable run from source to track is too long, or low-grade cable was used instead of premium double-shielded coax type.

SOLUTION: Install a VGA signal amplifier (aka "booster" or "extender").

Recommended: Belkin Omni-View Monitor Extender - F1D088.

With this device, they will also need 2 VGA gender changers; (1) male/male, (1) female/female.

Note: For best image quality, install amplifier at toe end of track where VGA cable from source meets VGA cable running thru track.



PROBLEM: Interference in the form of bars running across the screen while using TV mode.

POSSIBLE SOURCE: Ground loop interference caused by voltage differential between grounding of AC power in building and cable TV feed ground.

SOLUTION: Install cable TV ground loop isolator.

Recommended: ISO-MAX URD-1FF Ground Loop Isolator.